

### **What do I do if the Driver's License/ID expires during MVD office closures?**

You may get a Standard DL or ID online at [mvd.newmexico.gov](http://mvd.newmexico.gov). You may also renew your current REAL ID license online at <http://www.mvd.newmexico.gov/renew-a-new-mexico-driver-s-license.aspx>

If your Driver's License expired on March 11<sup>th</sup> or later you can get a 90-day temporary license. Your temporary driver's license will be automatically emailed to you if you previously provided MVD your email address. If you have not provided an email address, you can go on [MVDOnline.com](http://MVDOnline.com) select online services, select Drivers & Placards and click on **Print Temporary License or ID once your credential expires**. The 90-day temporary licenses is not available to those who have limited licenses, interlock licenses, DWI temporary licenses, or commercial licenses.

Also, Governor Michelle Lujan Grisham issued an executive order on March 30<sup>th</sup> that allowed us to waive late fees and penalties on licenses that expire during MVD office closures and for a reasonable period of time after our offices reopen. The order also directs State Police not to issue citations for registrations or licenses that expire while MVD field offices are closed. Local law enforcement agencies have been encouraged to do the same.

### **What if my license is expiring and I want to get my first Real ID License?**

Drivers do need to apply in person for their first Real ID license or ID card. You have a couple of options right now.

- A. You can wait until our offices reopen. Grisham Governor Michelle Lujan Grisham issued an executive order on March 30<sup>th</sup> that allowed us to waive late fees and penalties on licenses that expire during MVD office closures and for a reasonable period of time after our offices reopen. The order also directs State Police not to issue citations for registrations or licenses that expire while MVD field offices are closed. Local law enforcement agencies have been encouraged to do the same.
- B. You can renew online by choosing the Standard License and apply for a Real ID license at a later date. Please note, the U.S. Department of Homeland Security has postponed requirement for Real ID licenses at TSA checkpoints until Oct. 1, 2021. You also have other options for a Real ID, such as a valid passport. More information on that is available at [tsa.gov](http://tsa.gov).

### **What if I am 79 or older and I have to come in yearly for my eye exam?**

If your Driver's License expired since March 11<sup>th</sup>, you can get a 90-day temporary license. Your temporary driver's license will be automatically emailed to you if you previously provided MVD your email address. If you have not provided an email address, you can go on [MVDOnline.com](http://MVDOnline.com) select online services, select Drivers & Placards and click on **Print Temporary License or ID once your credential expires**.

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**I cannot get an appointment to get my medical/vision report completed and I am required to submit the report.**

You will not be suspended for not submitting your medical/vision report during this time. Once the field offices are open back to regular hours, you will have a 30-day grace period to submit your medical/vision report once we are back to regular operating hours. You will receive a reminder notice in the mail.

**Why isn't MVD providing extensions on Driver's License or IDs?**

The expiration date of a driver's license is set in state law so we cannot extend or alter the date, but we are providing temporary 90-day licenses to everyone whose license is expiring. Your temporary driver's license will be automatically emailed to you if you previously provided MVD your email address. If you have not provided an email address, you can go on [MVDonline.com](http://MVDonline.com) select online services, select Drivers & Placards and click on **Print Temporary License or ID once your credential expires**.

**I am ready to reinstate my interlock driver's license. What do I do?**

Please send an email to [dwi.reinstate@state.nm.us](mailto:dwi.reinstate@state.nm.us).

**I have a question about my DWI. Who may I contact?**

Please send an email to [dwi.reinstate@state.nm.us](mailto:dwi.reinstate@state.nm.us).

**My commercial driver's license is expiring, and I need it to keep working. What do I do?**

You can renew your CDL online at <http://www.mvd.newmexico.gov/renew-a-new-mexico-driver-s-license.aspx> if your CDL is already REAL ID compliant and it does not have a HAZMAT endorsement.

FMCSA also currently have a waiver in place to allow you to continue your operations on an expired license. The FMCSA update can be found on this website: <https://www.fmcsa.dot.gov/emergency/enforcement-notice-expiring-cdls-32420>

**My CDL medical card is expiring and I cannot see a doctor to renew. What do I do?**

FMCSA currently have a waiver in place to allow you to continue your operations on an expired CDL medical card. The FMCSA update can be found on this website:

<https://www.fmcsa.dot.gov/emergency/enforcement-notice-expiring-cdls-32420>

**What do I do if my registration expires while the field offices are closed?**

You may renew your vehicle registrations online at

<http://www.mvd.newmexico.gov/renew-a-vehicle-registration.aspx>

**I just bought a car through a private sale. How do I register it?**

We apologize that we cannot complete your transfer at this time. If you are utilizing the vehicle, we do recommend you carry the the purchase documents with you.

**Will I need emissions to renew online?**

Emissions tests are required every two years for vehicles registered or commuting in Bernalillo County, but those who are not able to get emissions timely will not be suspended. The Governor's Executive order directs State Police not to issue citations for registrations that are expired, and local law enforcement agencies have been encouraged to do the same. Emissions will have to be completed at the time of registration.

**I have specific questions in regard to my credential or vehicle. Who can I contact?**

Please email all inquiries to [MVD.closure@state.nm.us](mailto:MVD.closure@state.nm.us). If you are over 79 than please email [MVD.forseniors@state.nm.us](mailto:MVD.forseniors@state.nm.us).

**When will your offices reopen?**

We do not yet know when our offices will reopen. Right now, our priority is keeping everyone safe.